

Toucan Eco Active

&

Toucan Eco Active Plus

Operation &  
Installation Guides



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**1.0 INTRODUCTION**

## 1.1 Introduction to your product

Congratulations on the purchase of your Centrego product. Before using it for the first time, please read this instruction manual carefully and keep all information for future reference.

This device will enable you to produce ECA (Electro chemically Activated) solution, a natural cleaning and disinfectant fluid that is eco friendly and safe for staff to use.

With Centrego products you can produce ECA solution onsite and at a very low cost. This means that you no longer need to purchase as many disposable cleaning and disinfection products. This reduces your company's carbon footprint and will save you money.

## 1.2 Intended use

The Toucan Eco Active Plus and Toucan Eco Active are designed to be wall-mounted using electrical and mains water services to produce eco-cleaning and disinfection fluid that is used instead of disposable cleaning products.

These devices use electrolysis, salt and water to produce anolyte and catholyte together to produce a mixed oxidant solution that cleans and disinfects effectively and safely.




## 2.0 SPECIFICATIONS

Centrego Toucan Eco batch ECA batch production products		
Models	Toucan eco Active	Toucan eco Active Plus
Region	Europe, Asia & US	Europe, Asia & US
Electrical Specifications		
Voltage	250V AC/DC	250V AC/DC
Power	100w	100w
Input Supply Requirements	Domestic	Domestic
Environmental		
Operating Temperature	Dependant on use	Dependant on use
Mechanical		
Dimensions (with makers box)	H32cm W17.5cm L69cm	H27cm W34cm L50,5cm
Weights (with makers box) Approx	5.2 kg	6.7kg

Solution Production Details (This applies to Toucan Eco Active & Toucan Eco Active Plus)	
Capacity	10 Litres for Toucan Eco Active & 5 Litres for Toucan Eco Active Plus
Concentration	Toucan eco Active - 100ppm FAC Toucan eco Acvtive Plus - 450ppm FAC
pH	pH7.8 - pH8.5
Time per batch	Toucan eco Active - 20 Minutes Toucan eco Acvtive Plus - 40 Minutes
Max Capacity - Point of Use	Toucan eco Active - 10 Litres Toucan eco Acvtive Plus - 17 Litres
Salt Consumption	10 grams per batch
Additives	Salt (NaCl) and Water (H <sub>2</sub> O)
Active Substances	Hypochlorous acid (HOCl) and Sodium Hypochlorite (NaOCl)
Solution Accreditations	
Organisation Cirtification	European Chemicals Agency (ECHA) listed, UK Health & Safety Executive (HSE) listed, US Environmental Protection Agency Approved
Solution Cirtification	EN14476, EN16777, EN13697, EN1650, EN14348, EN13727, EN13624, EN1656 (Cefas Aquaculture approved), EN1500

### 3.0 SAFETY SYMBOLS

The following safety symbols may be used in this manual and on the device itself.

MEANING/DESCRIPTION	SYMBOL
<p>Protective Earth (Ground)</p> <p>To identify any terminal which is intended for connection to an external conductor for protection against electric shock in case of a fault.</p> <p>Or the terminal of a protective earth (ground) electrode.</p>	
<p>Dangerous Voltage</p> <p>To include hazards arising from dangerous voltages.</p>	
<p>Warning/Caution</p> <p>An appropriate safety instruction should be followed or caution to potential hazard exists.</p>	

### 4.0 SAFETY INSTRUCTIONS

#### 4.1 Solution Safety Instructions

The following safety information is guidance for the use of the ECA solution that is produced by the Toucan Eco Active and Toucan Eco Active Plus.

- Use only for surface and fabric cleaning, disinfection and deodorisation
- Do not spray into your eyes or onto skin
- Do not swallow
- People with sensitive or damaged skin should avoid contact with the solution
- Keep solution out of the reach of children and pets
- Do not keep ECA solution in areas of food and drink preparation where it can be confused with drinking water
- Do not freeze the device or the solution produced by the device
- Dispose of ECA solution to drain around one week after production

#### 4.2 Device Safety Instructions

The following safety instructions are for the devices themselves and not the ECA solution produced by them.

- Read this manual fully before installation and use, of the Toucan Eco Active and Toucan Eco Active Plus
- Avoid direct sunlight to the device
- Always handle power cable with dry hands
- Always make sure that the outer surfaces of the machine are clean and free of salt buildup at all times
- We recommend that all staff installing and using the devices have been trained by Centrego Ltd
- Do not use device if under the influence of inhibiting substances

#### 4.3 Installation Safety

- Install the device at a location that is sheltered from weather and extreme changes in temperature
- Do not install this device unless you have fully read this manual and have also been trained by Centrego to install the device
- Ensure all water and solution pipes are straight, after installation. Any kinked or bent pipes will cause issues with liquid flow
- Only install the device with two members of staff that have been trained by Centrego
- Do not lean or sit on the stainless steel shelf once attached to the wall
- Only carry out installation if the area has been prepared correctly by the staff at the facility
- Do not handle electrical equipment with wet hands
- Do not use power cables or plugs if they have become wet

#### 4.4 Water input safety instructions

- Only use water input from the mains water and not from a tank
- Use water input that has a temperature between 5 °C and 40 °C
- Low-calcium water is recommended
- Soft water is recommended
- Do not use groundwater, polluted water or excessively hard water
- If used in a hard water area use a water softener
- Use water with a pH range of pH 6.5 - pH 8

#### 4.5 Salt input safety instructions

- Do not use salt tablets of any kind
- Do not use salt sachets of any kind
- Only use table salt or granulated salt
- Only use new/clean salt
- Only use white salt
- Only use food-grade salt
- Do not use salt that has become dirty or contaminated

## 5.0 Supplied Components

### 5.1 Toucan Eco Active Components

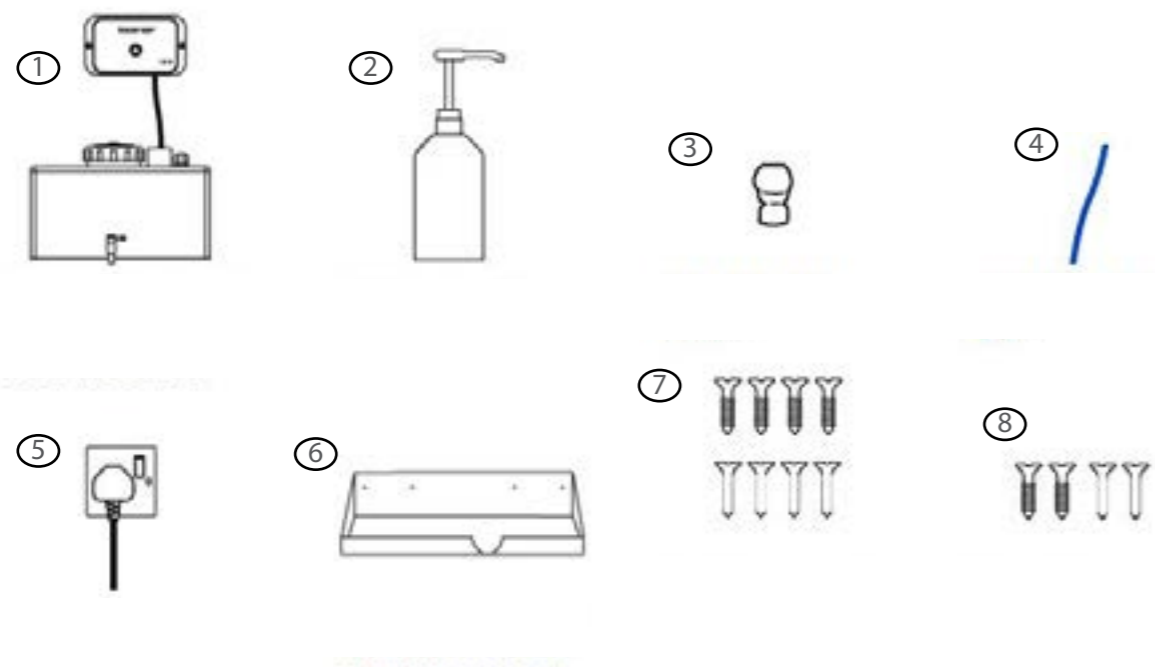
#### Spray Dispenser

A spray bottle/dispenser is commonly used with the Toucan Eco Active. If stock is needed of these, they can be supplied by the manufacturer. This is not listed below.

#### Parts Supplied with the Unit

- 1) 10 litre holding tank and control box attached with cable, tap and 3/4 inch backnut
- 2) 2.5litre brine container and pump dispenser
- 3) 15mm to 10mm mains water flow reducer
- 4) 10mm blue water feeder pipe
- 5) Control box power lead with plug
- 6) Stainless steel shelf
- 7) 8 screws
- 8) 4 screws

The below images are not to scale



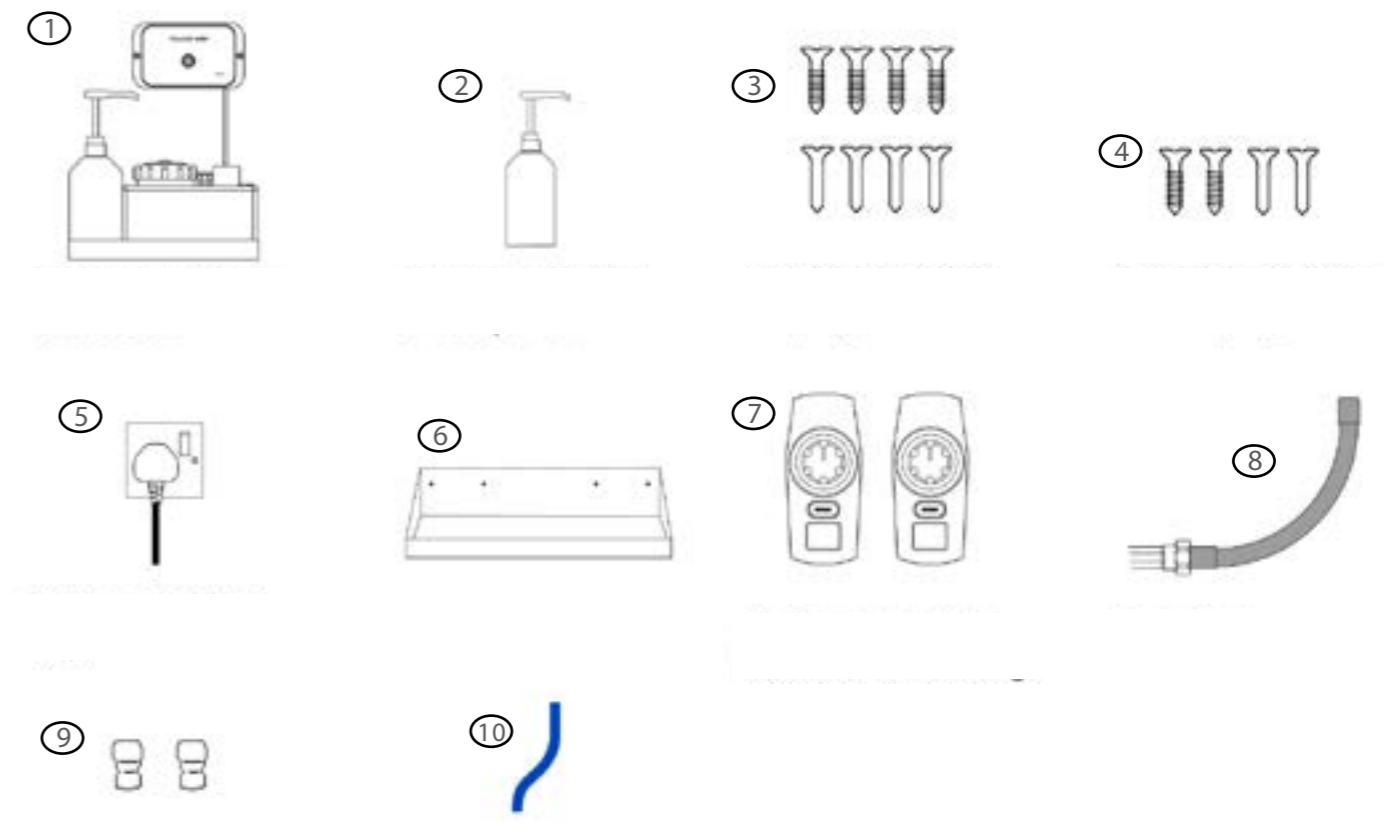
### 5.2 Toucan Eco Active Plus Components

#### Spray Dispenser

A spray bottle/dispenser is commonly used with the Toucan Eco Active Plus. If stock is needed of these, they can be supplied by the manufacturer.

#### Parts Supplied with the Unit

- 1) 5litre holding tank and control box with cable
- 2) 2.5l brine container and pump dispenser
- 3) 4x shelf screws and wall plugs
- 4) 2x control box screws and wall plugs
- 5) Control box and power lead
- 6) Stainless steel shelf
- 7) Dispense bottle holder and tube fittings (Actual product may vary)
- 8) Silver pipe
- 9) 2x 15mm to 10mm reducer
- 10) 10mm blue feeder pipe



## 6.0 INSTALLATION GUIDE

### 6.1 Toucan Eco Active - Installed device example

- 1 - Toucan Eco Active Control Box
- 2 - Soft touch activation button
- 3 - Powercable input to control box
- 4 - Power cable
- 5 - Dosing pump
- 6 - Brine tank
- 7 - Solution output
- 8 - Mains water input pipe
- 9 - Isolation valve for mains water input
- 10 - Metal tank shelf
- 11 - Solution tank
- 12 - Lid for solution tank



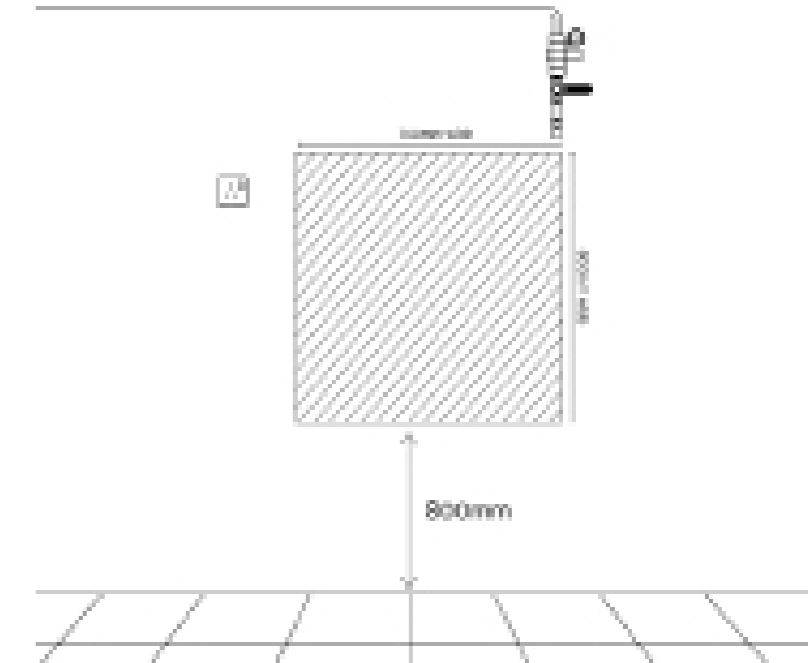
### 6.2 Prepare the wall space for installation

Choose a wall area 700mm wide and in height, and 800mm above floor level.

Ensure that the power socket for the power cable is installed to the left of the area, as shown in the picture.

Ensure that the water supply with stop cock is aligned with the top right-hand corner of the area as shown, and the water output is 15mm.

The water pressure on this input should be 2-4 bar for optimum performance.



### 6.3 Fix shelf to the wall

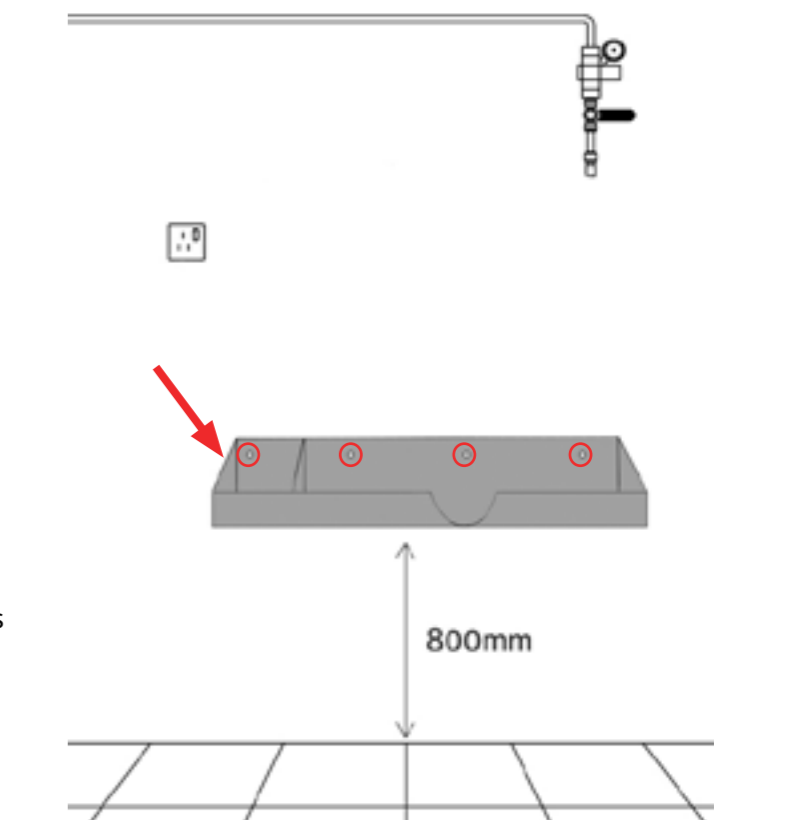
Fix the shelf to the wall 800mm above the floor, making sure it can take 15kg.

If the supplied fixings are not appropriate for the type of material that the wall is made of to support 15kg of weight, then source correct fittings for the wall material.

Ensure that the shelf is level.

Do not lean or sit on this shelf or use it for anything other than the installation and use of this device.

In this illustration red circles show where the screws will go into the wall.

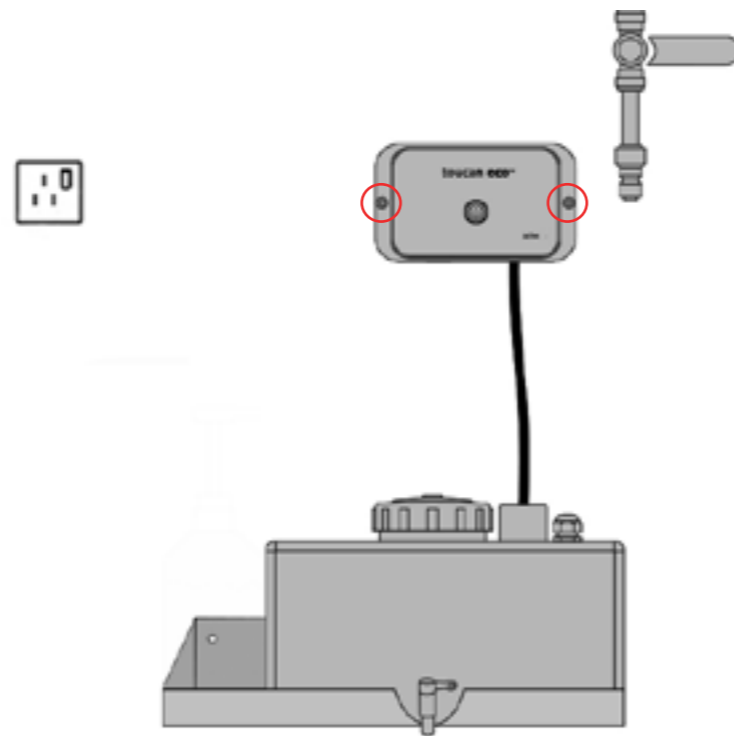


6.4 Place solution tank into shelf and fix control box to wall

After placing the solution tank in metal shelf as shown.

Fix control box to wall using supplied screws ensuring that it is 1 meter to the right of the power socket and at the same height. The red circles in the illustration show the location of both screws.

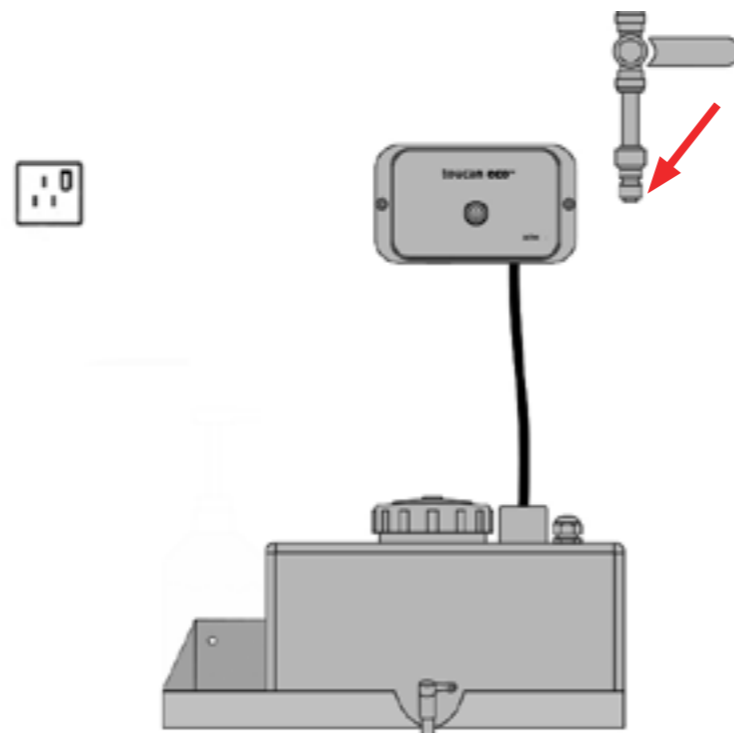
Ensure that the wire between the tank and the the control box is not bent, and the tank is not pulling on the wire.



6.5 Fit reducer to water supply input

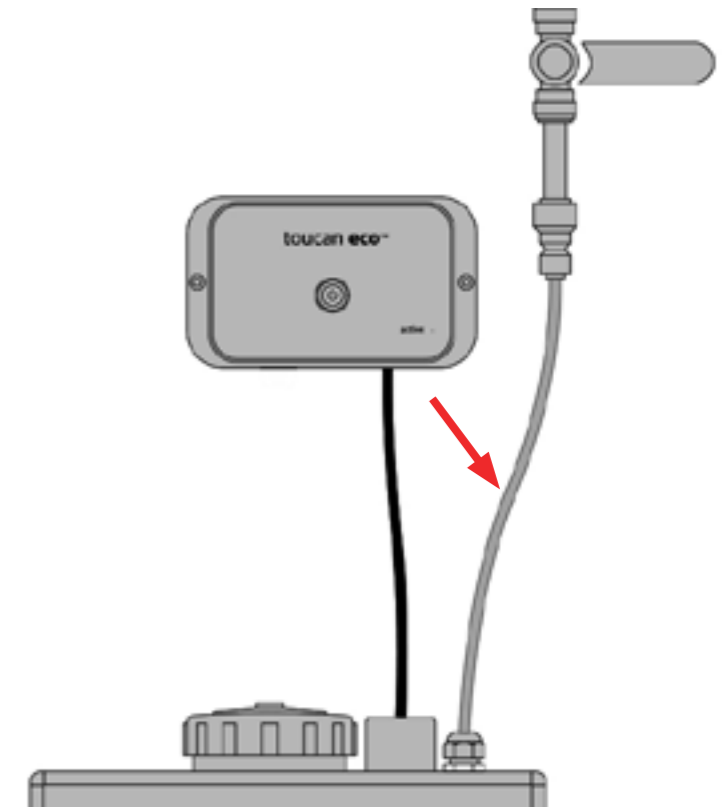
The water input with lever valve is top right of the install area. (The water input pipe and valve is not supplied with the system)

Fit the 15mm to 10mm reducer to the end of the water supply located with the red arrow.



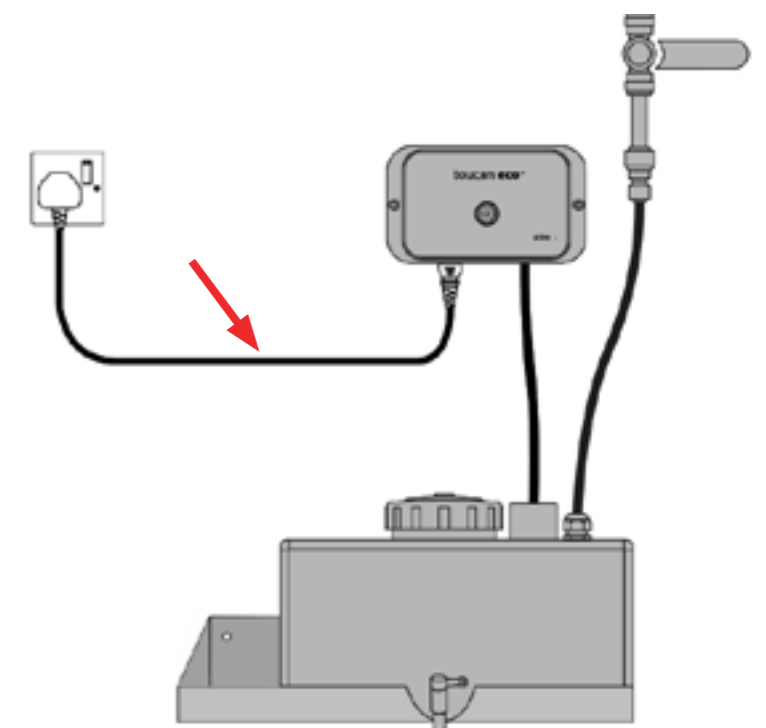
6.6 Fit water input pipe

Fit the 10mm blue water input pipe from the reducer on the end of the water input to the solution tank, as shown.



6.7 Fit power cable

Fit power cable from control box to power socket. Ensure the cable is out of the way of the tank and any moisture produced during operation.



<p><b>Dangerous Voltage</b></p> <p>To includ hazards arising from dangerous voltages.</p>	
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### 6.8 Brine tank preparation

To prepare the brine tank first collect the following:

- Brine tank and pump from the device
- 2 litres of water
- 400g of salt
- funnel



Unscrew pump from the brine tank as shown



Pour 400g of table or granulated salt into the brine tank using the funnel



Fill brine tank with 2 litres of tap water



Screw pump doser back onto brine tank

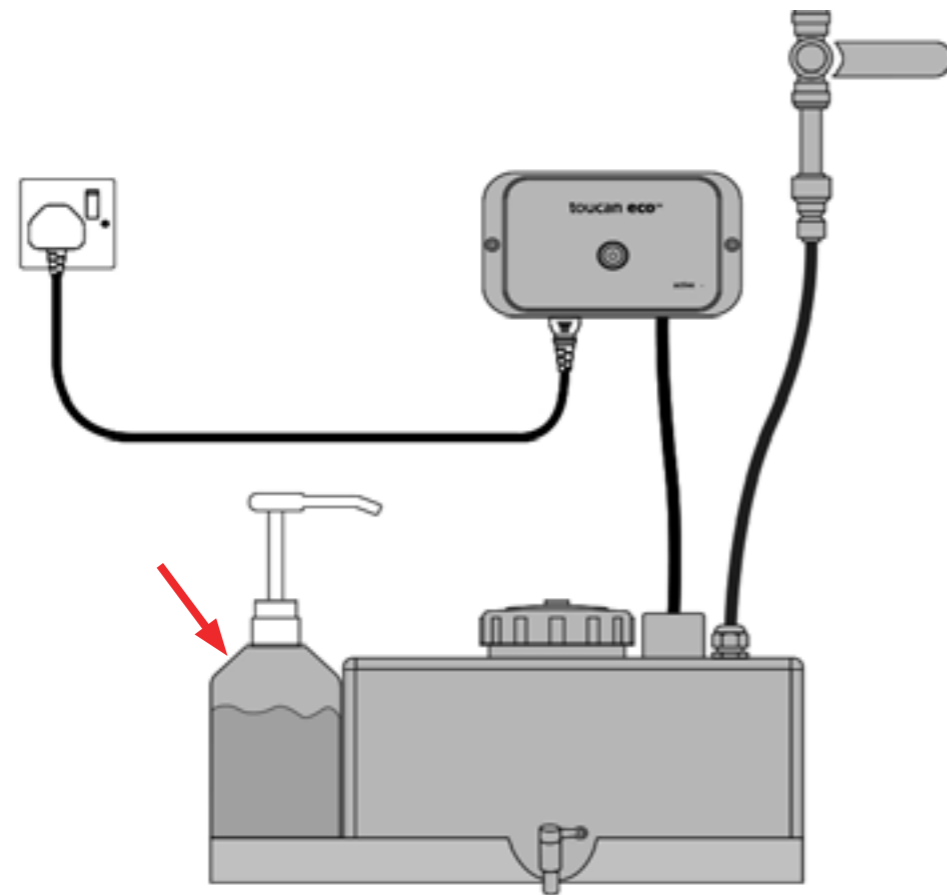


Brine tank is ready to use



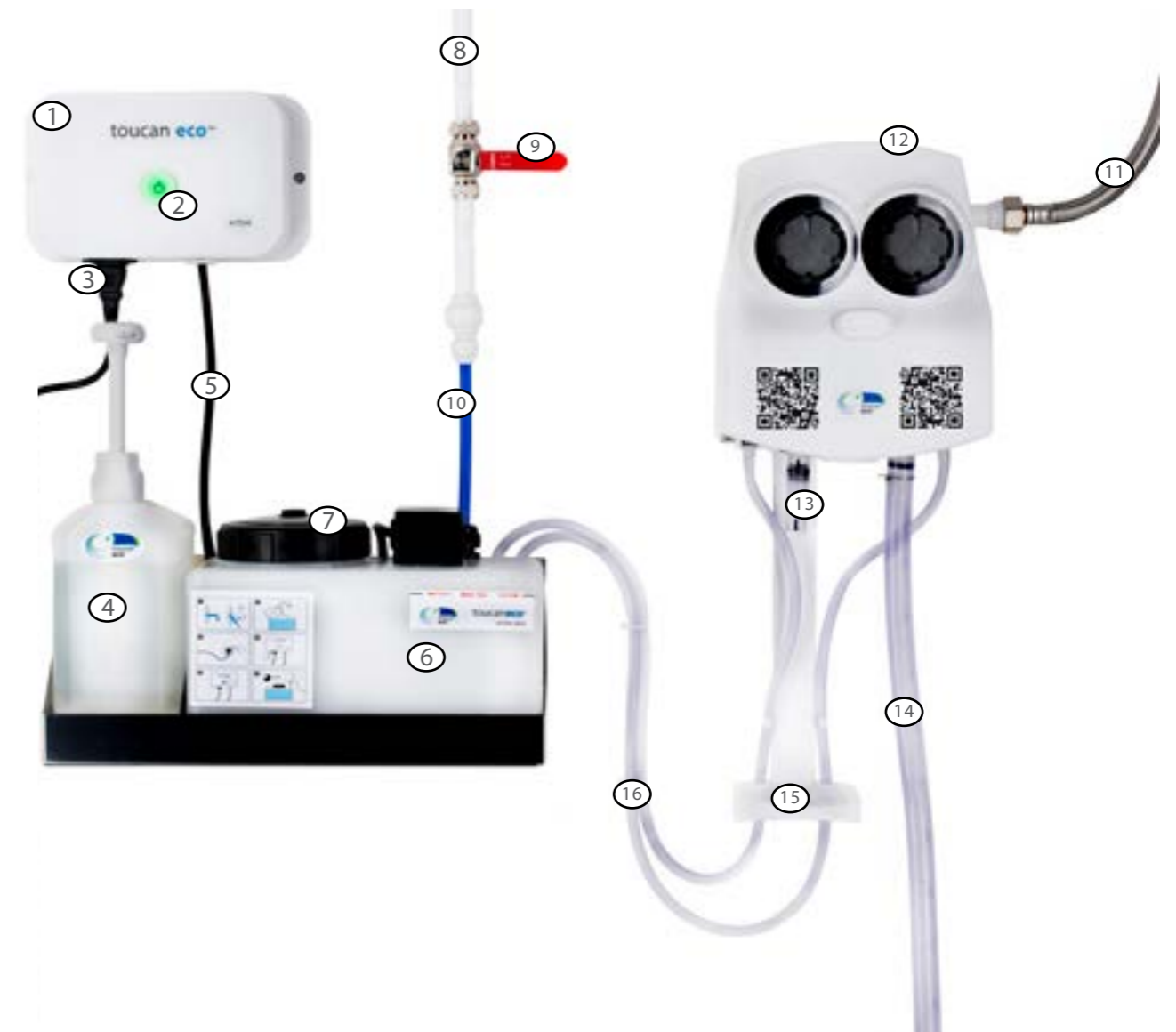
### 6.9 Place brine tank onto metal shelf

Place the prepared brine tank into metal shelf as shown.



### 7.0 Toucan Eco Active Plus - Installed device example

- 1 - Toucan Eco Active Plus control unit
- 2 - Soft touch activation button
- 3 - Power cable
- 4 - Brine Dispenser
- 5 - Cable between control box and cell
- 6 - Solution tank
- 7 - Lid for tank
- 8 - Mains water input pipe
- 9 - Isolation valve for mains water input
- 10 - Water input link for tank
- 11 - Water input for dispenser
- 12 - Dispenser
- 13 - Water output for spray bottle
- 14 - Water output for larger containers
- 15 - Small shelf for holding spray bottles during refill
- 16 - tubes to connect solution tank to dispenser



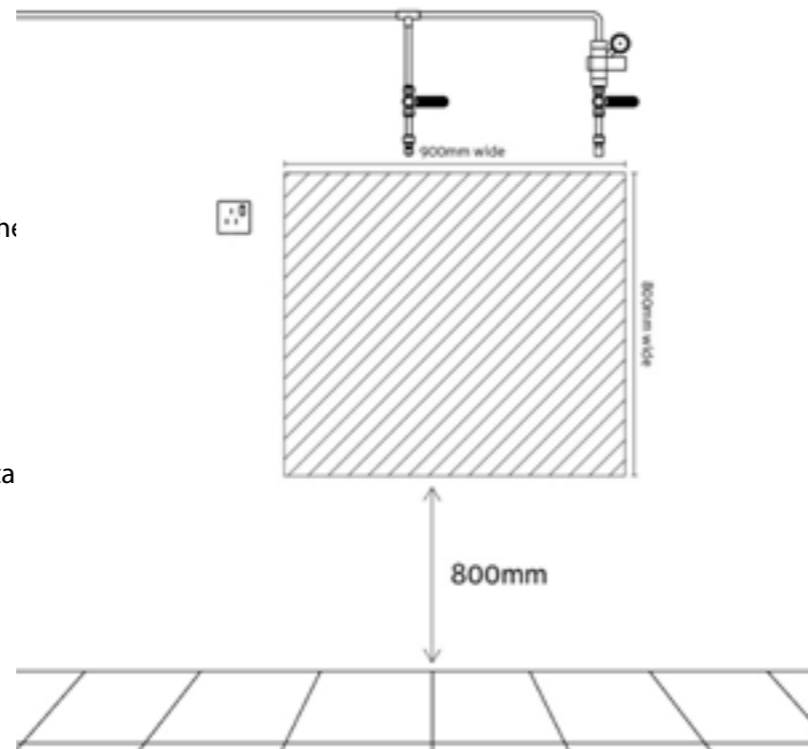
### 7.1 Prepare the wall space for installation

Choose a wall space of 800mm wide by 800mm high at 800mm above floor level.

Install close to a water and electrical supply as per the layout in the illustration. The power socket in the wall needs to be located to the top left as shown.

The water input pressure needs to be 2-4 bar for optimum performance on both water inputs.

Install 15mm pipework with 2 lever valves in the position is shown on the illustration above the install area.

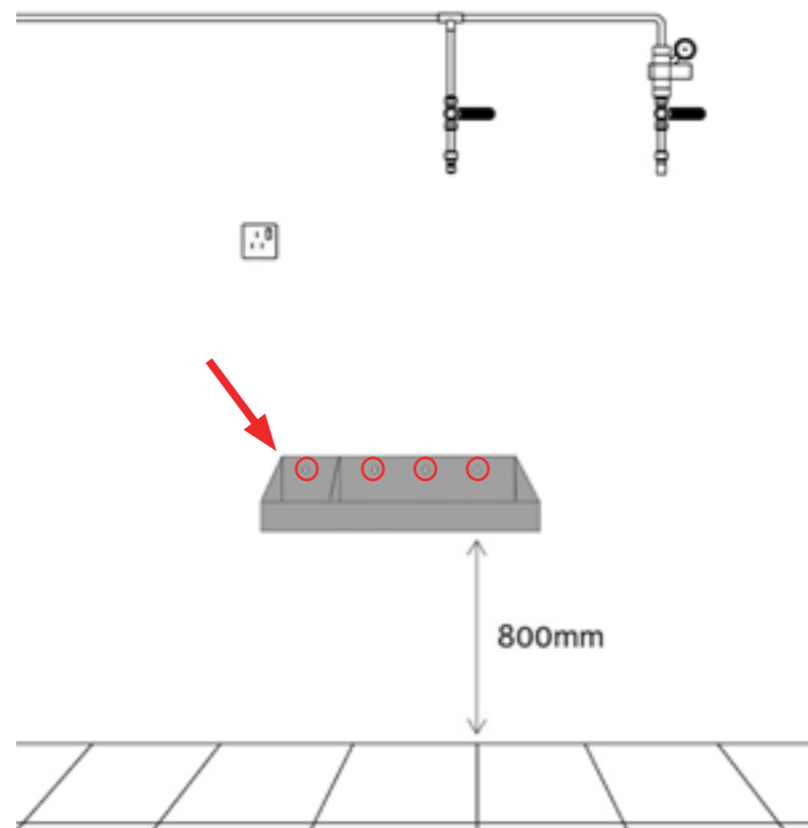


### 7.2 Fix shelf to wall

Fix metal shelf to the wall 800mm above the floor. Make sure it can take 10kg.

If the supplied fixings are not appropriate for the material that the wall is made of. Use appropriate fixings to support 10kg.

Holes for screws are circled with red circles in this illustration.



### 7.3 Prepare dispenser for installation

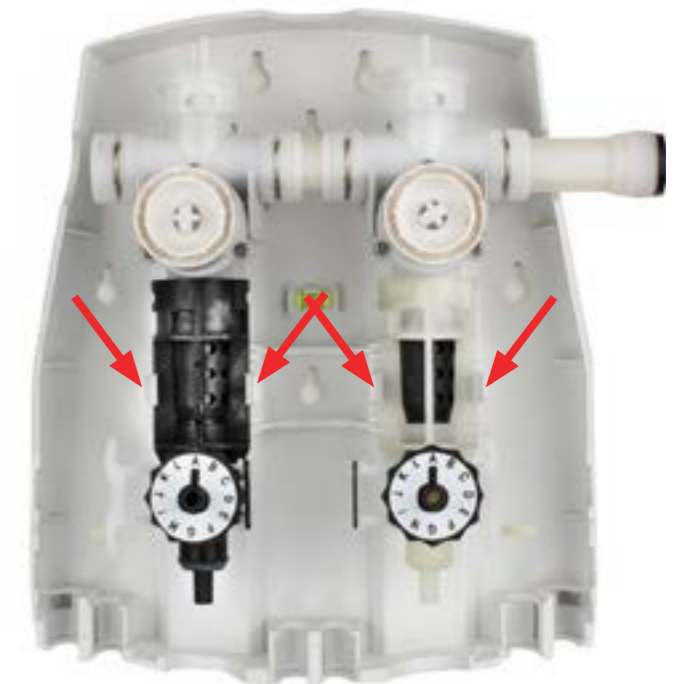
Push the white key into the top of the dispenser to release the front casing as shown.



### 7.4 Unclip internal tubing

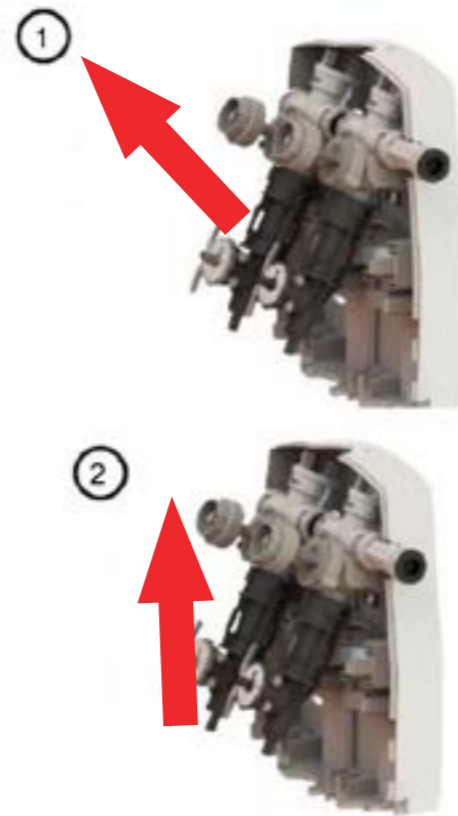
Remove the internal tube set from the dispenser.

Unclip the tube set by pushing the plastic holding clips as shown with the red arrows.



7.5 Release internal tubing

After unclipping the internal tubes you will be able to pull them out and up to remove the tube set from the casing.



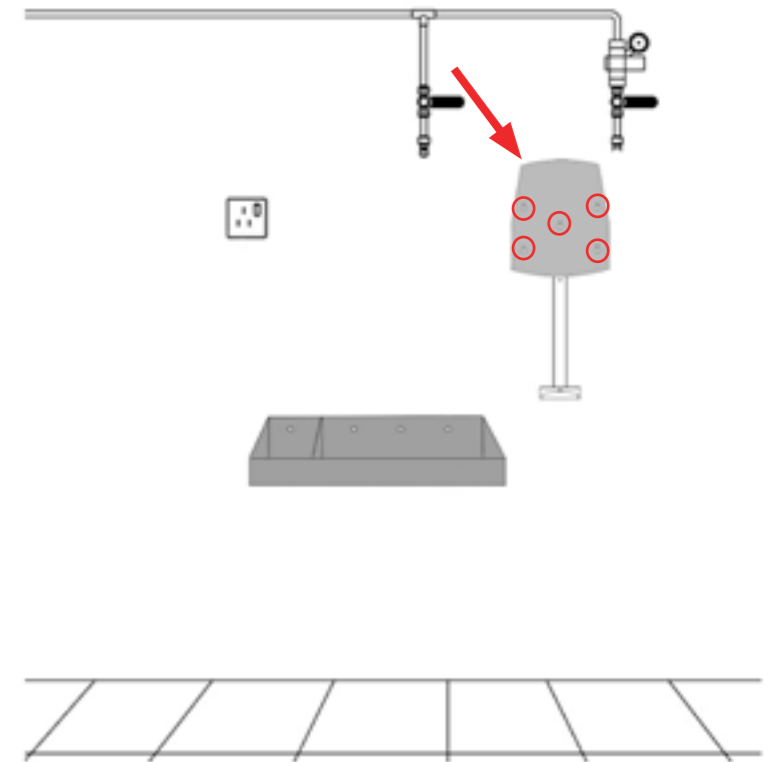
7.6 Replace dispenser mechanism

After the tube set has been removed the casing will look like this



7.7 Screw dispenser casing to wall

Fix the dispenser to the wall with the screw set supplied. Screw holes are shown with red circles.



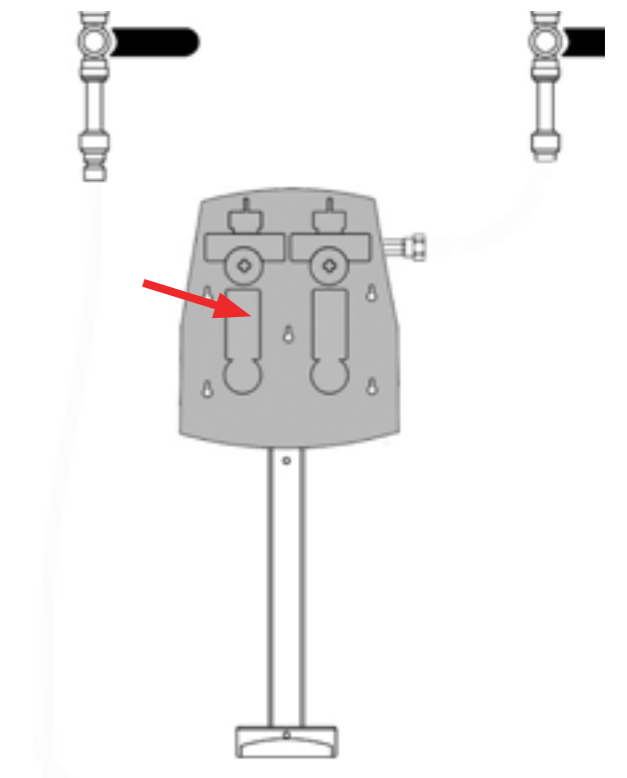
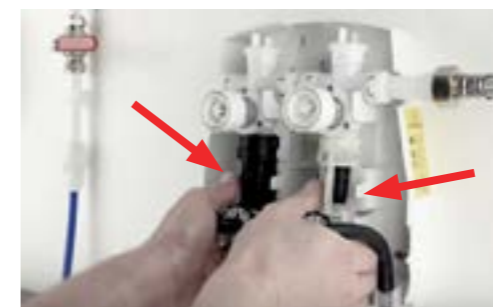
7.8 Replace dispenser tube set

Replace the dispenser tube set into the dispenser.

Rest the top of the tube set on the hooks as shown with the red arrows.



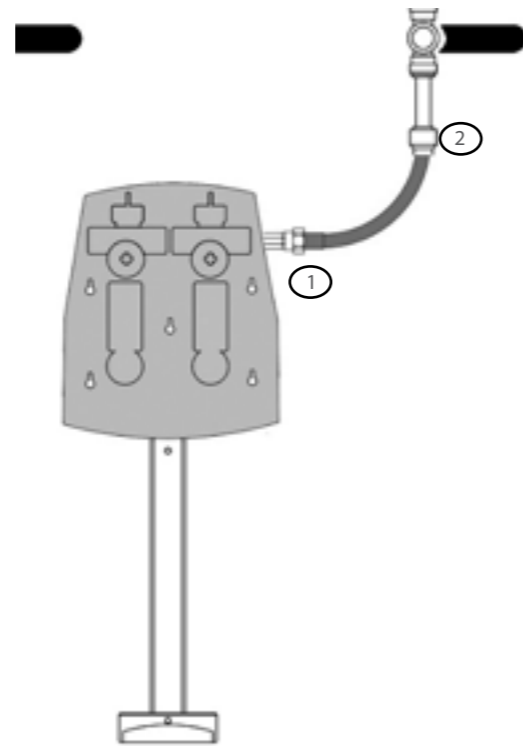
Clip the tube set into the casing using the clips at the red arrows.



### 7.9 Install connection between water input and dispenser unit

After fitting the 15mm to 10mm reducers. The 15mm flexible pipe can be hand screwed into the dispenser input (1), with the push fit connection applied to the water inlet pipe (2).

Ensure the pipe is firmly attached on both ends to ensure that there is no water leakage.

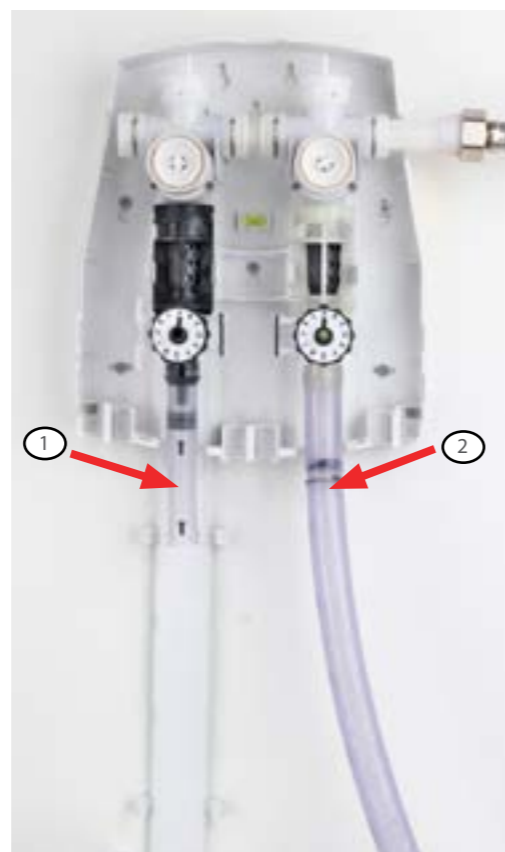


### 7.10 Check output pipes are present for dispenser

The dispenser tube set has two output pipes connected as supplied.

Check that they are connected as per this image.

- 1) This is the solution output pipe from the dispenser for small containers such as spray bottles
- 2) This is the solution output pipe from the dispenser that is for filling up larger containers such as buckets



### 7.11 Pipes from tank to dispenser

Follow the below order to connect the pipes from the tank to the dispenser

1) This is where the pipes will already be installed in the tank. Do not pull or remove them from the tank.

2) Run the two pipes as shown in the picture to the bottom of the dispenser.

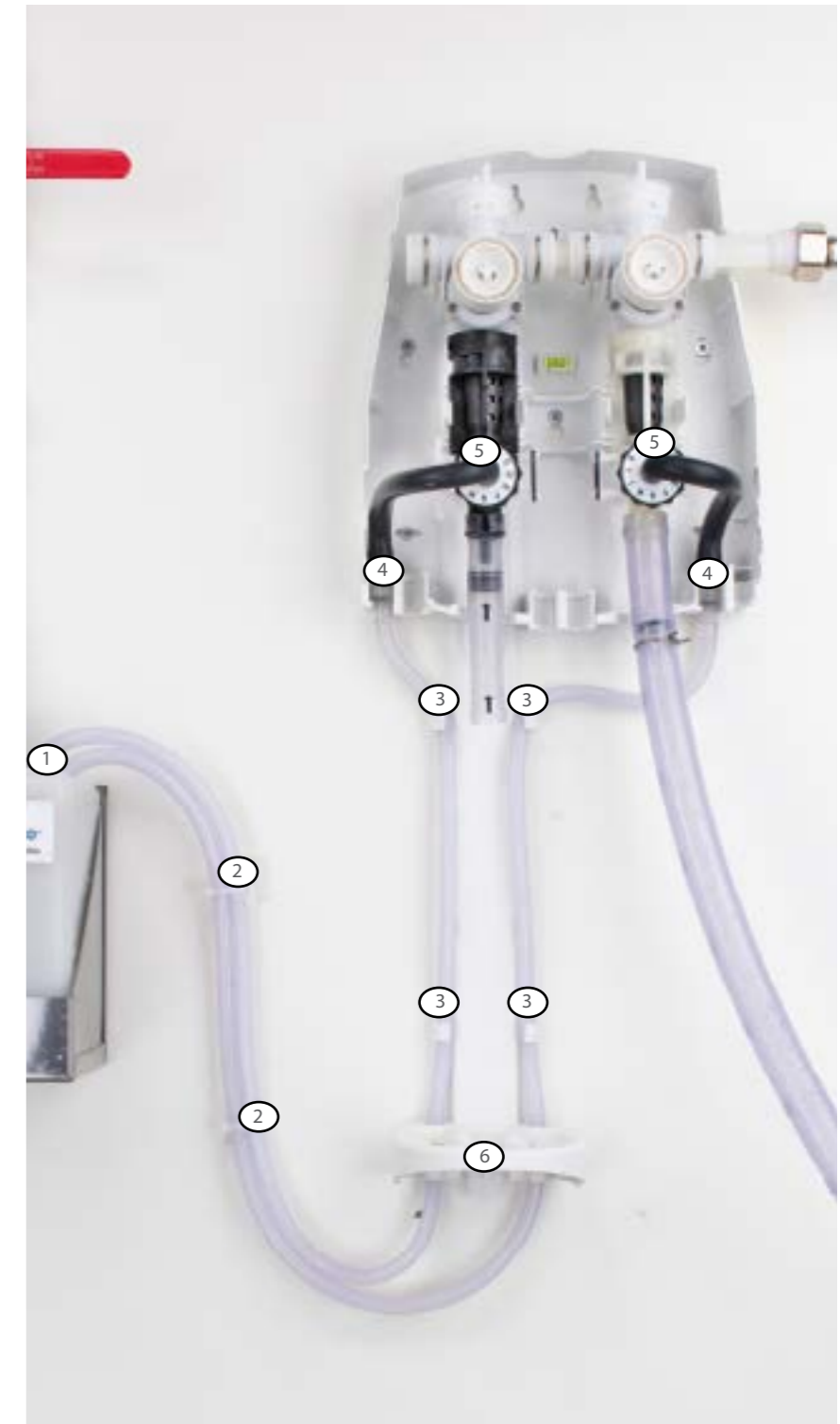
Use wall fixers to attach the pipe to the wall for security as shown.

3) Clip the tubes against the side of the dispenser base as seen. Run them up to the dispenser.

4) Clip the plastic connectors into the dispenser casing as shown.

5) Connect the black tubes to the dispenser as shown.

Ensure all connections are firm and in place as a weak connection may cause a leak.



### 7.12 Replace dispenser casing

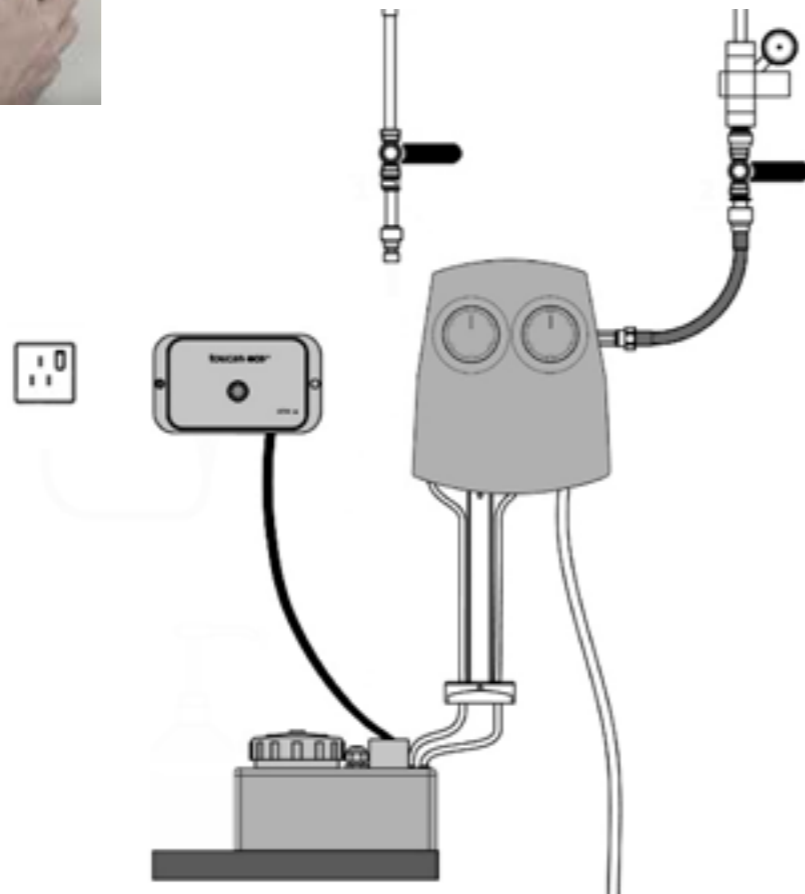
Replace the top casing for the dispenser by resting the bottom of the top casing against the back casing.



Then push the front casing into the back casing until it clicks shut.

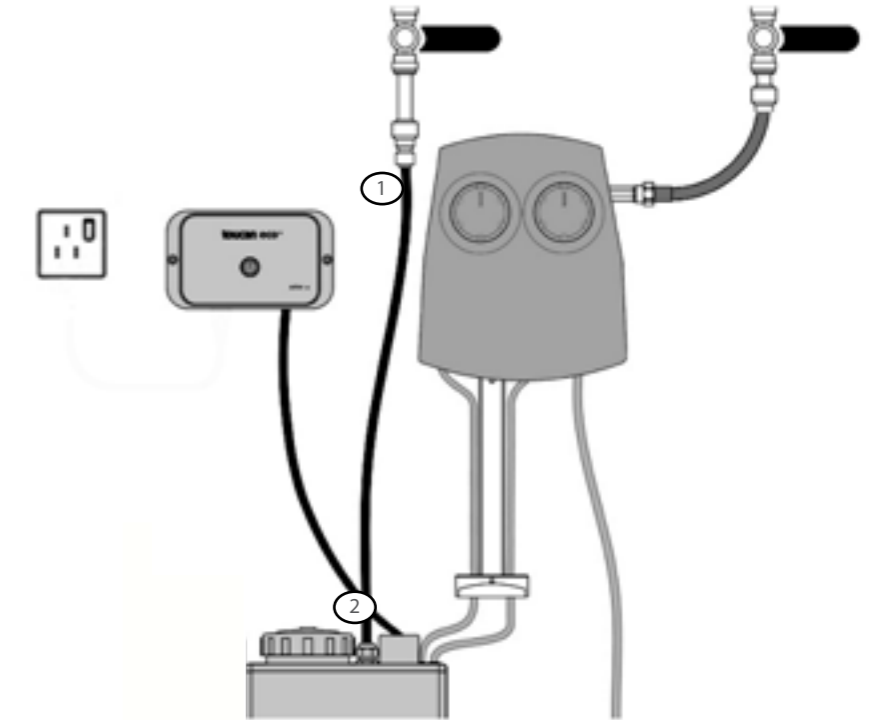


The installation will look like this at this stage of the process. Check against this illustration for all parts installed.



### 7.13 Install water input pipe

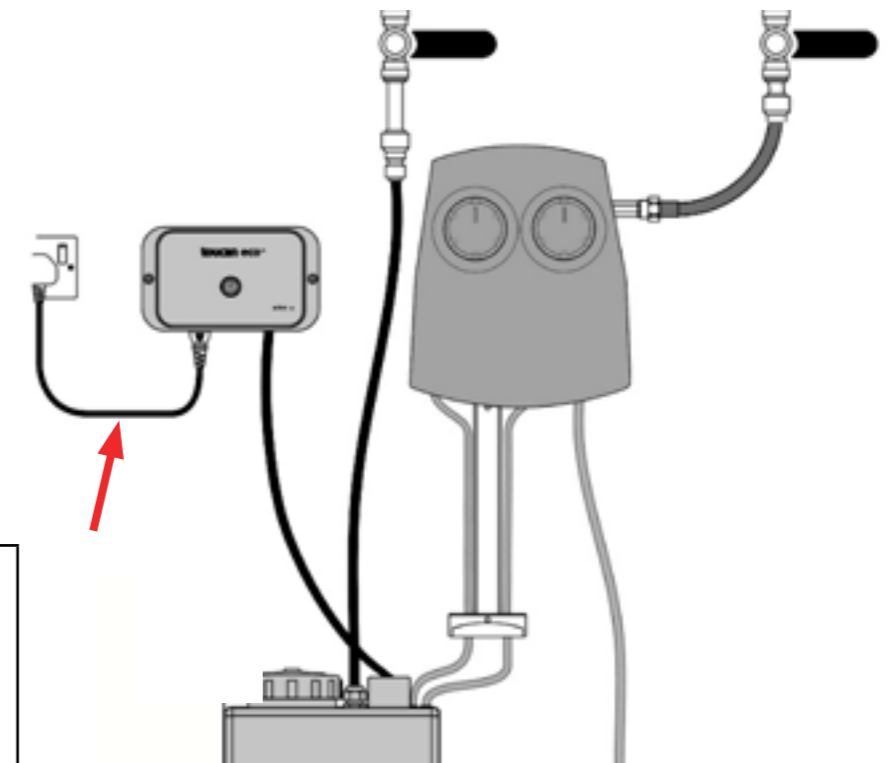
- 1) Connect blue 10mm water pipe to mains water input through reducer
- 2) Run 10mm blue water pipe into tank through gromet.



### 7.14 Install power cable

Connect the power cable from the control unit to the socket in the wall.

Ensure that there is one meter between the control unit and the plug socket in the wall.



<p><b>Dangerous Voltage</b></p> <p>To include hazards arising from dangerous voltages.</p>	
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### 7.15 OPERATION INSTRUCTIONS

To prepare the brine tank first collect the following:

- Brine tank and pump from device
- 2 litres of water
- 400g of salt
- funnel



Unscrew pump from the brine tank as shown



Pour 400g of table or granulated salt into the brine tank using funnel



Fill brine tank with 2 litres of tap water



Screw pump doser back onto brine tank

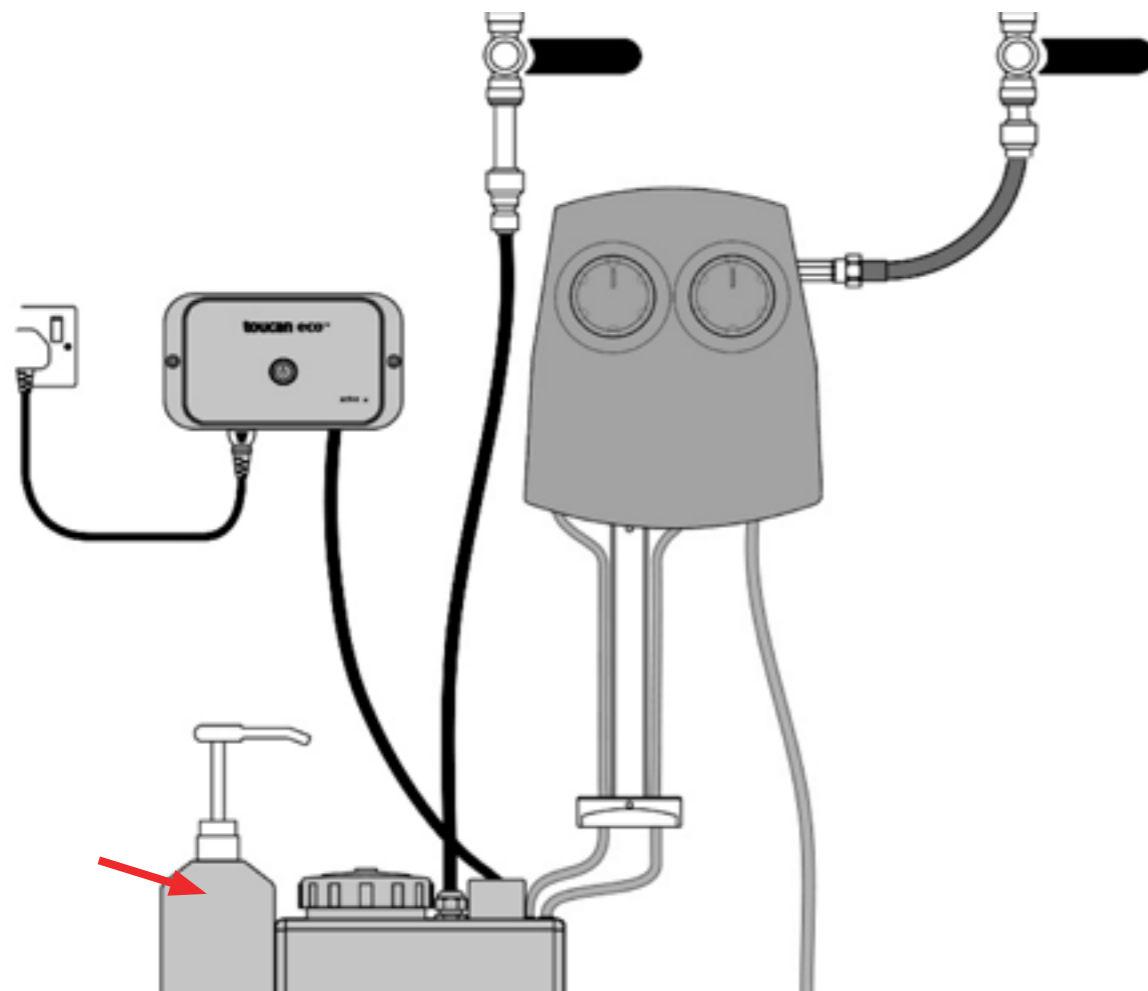


Brine tank is ready to use



### 7.16 Add the brine tank to the installation

Put the prepared brine tank on the metal shelf.  
The installation is now complete.



### 8.0 Toucan Eco Active - Maintenance process

Empty the tank before following these steps.

To fill the solution tank with water using the isolation valve from the mains water see the following steps.

Turn the isolation valve on the water input to 'on'.

Wait until the water fills to the line that says 'MAX FILL' shown with a red arrow.

Turn the isolation valve on the water input to 'off' to stop the tank from filling with water.



Unscrew the cap from the main tank.



Pick up the brine tank and push the head down as shown squirting one pump of brine liquid into the main tank.



Ensure brine tank is upright as possible and one full squirt is added.

Screw the lid back onto the main tank as shown.



### 8.1 Toucan Eco Active - Start solution production

Make sure the control box is plugged in and on.

The soft touch button will go green when on and ready.



Press the soft touch button once for a few seconds it will glow purple for a moment showing it has accepted the command.



After you press and release the button it will go blue.

The solution inside the solution tank will start to bubble.

This means the ECA solution is now being produced from the brine solution.

Wait 15/20 minutes and the unit will make a beep. The solution is now ready to use.



### 8.2 Fill spray bottle from dispenser

Unscrew the top from the spray bottle that you wish to fill.



Press the left button as shown, this will fill the spray bottle with ECA solution. Release button to stop filling container.



Once filled, screw the top back on to the spray bottle.

The ECA solution can now be used.



### 8.3 Fill large container from dispenser

Ensure the large container is on the floor with the long pipe from the dispenser inside as shown.



Press the right hand side button to release ECA solution into the large container.



ECA solution will pour into the large container



When the container is full



Release the button to stop the solution flow



### 8.4 Fill large container from dispenser

To lock the button on the dispenser to fill a large container so that you do not need to hold the button down.

Press right hand button down.



Rotate clockwise  
It will lock into place.  
You can now release your hand  
and the solution will continue to  
flow into the large container.



Once the large container is full,  
push button into the dispenser and then  
rotate anticlockwise.



The button will release and the flow to the  
large container will stop.



8.5 Toucan Active decanting solution to a spray bottle

To fill a spray bottle with ECA solution  
 Unscrew the lid from the spray bottle,  
 Put the bottle around the tap on the front  
 of the solution tank as shown.  
 The red lever will be to the right  
 (the off position)



Turn the red lever to the left to start  
 ECA solution decanting into the spray  
 bottle.



Once the spray bottle has been filled up,  
 Turn the red lever back to the right.  
 The solution will stop decanting.



8.6 Toucan Active decanting solution to a large container

Hold a large container under the tap.  
 Ensure that the large container is being  
 held firmly or is on top of a stand or table.  
 This is because the container will become  
 very heavy when it is full of ECA solution.



The red lever will be to the right showing  
 that it is turned off.

Turn the red lever to the left and the ECA  
 solution will start to come out of the tap.



Once the container contains as much  
 solution as is needed. Turn the red lever to  
 the right to turn the flow off.



### 8.7 Maintenance of Toucan Eco Active Plus

For the cleaning maintenance program, follow this process every 3 - 6 months.

Unplug the device from the power supply.



Drain all solution from the tank so that it is empty.



Pour two litres of white vinegar in the solution tank.



Fill the rest of the main tank with water until up to fill line. This creates a mix of white vinegar and water.



Drain the tank fully. Fill with 2 litres and remaining water and drain three times repeating the process so far.



When the tank is empty, clean the inside with a microfibre cloth. Ensure that the cell is not bent during this process.



Find the two filters at the end of the output pipes within the tank and remove the filters as shown.



Clean both filters with a brush and put them back in their original location



Push the dispenser key into the top of the casing as shown



After using the dispenser key the front of the dispenser will come off



Unclip the bottom part of the valve so it comes out as shown



Pull the internal tube set upwards and it will become loose of the dispenser casing.



Ensure water supply to the dispenser is turned off.

Unscrew the tube set, filter head anticlockwise to release it.

Do this for both filters as shown with the red arrows.



Lift the filter head out of the tube



Clean the filter with a soft plastic/nylon brush (not a metal brush) under a running tap. Clean both filters and put them back into the dispenser.



Clip the front casing of the dispenser case back onto the dispenser.

Do this by clicking the bottom and then the top of the front casing into the back of the casing.



Replace the main tank lid.



Turn on the device, operation can now resume



### 8.8 Maintenance of Toucan Eco Active

For the cleaning maintenance program, follow this process every 3 - 6 months.

Unplug the device from the power supply.



Unscrew the lid from the tank.



Drain all solution from the tank so that it is empty.



Pour two litres of white vinegar into the solution tank.



Fill the rest of the main tank with water until up to the fill line. This creates a mix of white vinegar and water.



When the tank is empty, clean the inside with a microfibre cloth.

Ensure that the cell is not bent during this process.



Screw the lid back onto the tank



Plug in and turn the device back on.

The device is not ready to use again.



### 9.0 warranty

A warranty covers your product through your supplier; however, some claims resulting from misuse or careless use will not be covered by the warranty.

The device is covered for one year under warranty for normal use. The spray bottle spray head is covered for three months of use under normal conditions.

Replacements are available to purchase from your supplier or directly via:  
[www.centregoltd.com](http://www.centregoltd.com)

Please consult your local supplier for full warranty details in your particular country.  
All claims must be conducted through your supplier.

### 10 Transportation

After testing and quality control, the Toucan Eco Active Plus is packaged in a bespoke Centrego-branded cardboard box. It is packaged with bubble wrap and paper to ensure safety during transportation.

This device is designed to be installed by a professional onto a wall and left in situ. In the unlikely event that the device will need to be moved, it is recommended that the same member of staff executes this process.

If the device is relocated, make sure that all parts of the device are dry before packaging it into an appropriate box. If the parts are still wet, then the moisture will cause the packaging and box to weaken.

### 11 Storage

This device is intended to be installed in situ on a wall and left in situ for the duration of its lifetime in the unlikely event of needing to store the device after installation. Ensure a trained member of staff (trained by Centrego Ltd) executes this process.

Make sure that all components are fully dry. Store away from moisture and at a constant temperature.

### 12 Trouble shooting

Please read this instruction carefully and use the check list below. Please call your local supplier if a problem persists.

Item	Issue	Possible Reason	Resolve
1	No power. The device is not turning on. No sound from the device. The device is not on.	Issues with mains power Issue with fuse/s Issue with components Plug is no longer in power socket	Check that the power plug is working by checking other devices in the wall socket.  Change the fuse in the device's plug.  Try a different plug/cable from the spares box or another device if one is on site.  Check that the power cable fits into the device itself. This needs to be pushed and turned to click into place.  Check mains power is working onsite.
2	Dispenser is leaking	There is a leak in the dispenser due to damage or incorrect assembly.	Turn water input off and re-assemble the dispenser based on the Centrego Youtube video for this process.
3	A strong smell of chlorine  Solution smells more potent than usual.	This smell is due to the solution being stronger than usual.	Drain the tank and make sure that you only add the specified amount of salt. You may have added too much salt.  You may have repeated the production process many times with the same solution in the tank - this means that it will be very strong and smell stronger.

4	Salty deposits around solution outputs in the dispenser.	ECA solution is made from salt and water. If the solution has been left out for a long time, it will turn into salty water. If the salty water evaporates, it will leave only the salt and therefore leaving salty deposits.	Clean salty areas with damp microfibre cloth.
5	There are bubbles in the solution that is being produced by the machine.	Due to the process that makes ECA Solution, there will be a small amount of gas produced as a by-product. These bubbles in the gas confirm that this process is working correctly.  If you see bubbles in the output solution, then this is normal.	Due to the process that makes ECA Solution, there will be a small amount of gas produced as a by-product. These bubbles in the gas confirm that this process is working correctly. If you see bubbles in the output solution, then this is normal.
6	When the solution is being produced the tank makes a fizzing noise and has bubbles		This is normal and confirms that the device is working.
7	The dispenser will not turn off using the black right hand side fill button.	The black button has been locked into place and needs unlocking/releasing.	The black right-hand side fill button on the dispenser is designed so that when it is pressed in and rotated clockwise, it will fill a large container without you needing to hold the button down. To release the button, you will need to push, turn anti-clockwise, and then it will click towards you. This will stop the water from flowing.
8	Dispenser is leaking	There is a leak in the dispenser due to damage or incorrect assembly.	Turn the water input off and re-assemble the dispenser based on the Centrego Youtube video for this process.



SCAN FOR WEBSITE



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